



*** TRANSITION OF UM AND CM SERVICES NOTICE ***

The State of Nevada Public Employees' Benefits Program (PEBP) has contracted with Hometown Health to provide utilization management services and large case management services for their Consumer Driven Health Plan (CDHP) effective 7/1/13. This service was previously provided by APS Healthcare.

For Utilization Management service requests providers have several options for submission:

- Approved providers may submit requests directly through our HealthConnect portal. For those providers that need to enroll for access to HealthConnect, please call 775-982-3233.
- Hometown Health will accept precertification requests via fax at 775-982-3744 (form is attached).
- Hometown Health will also accept precertification requests and/or supporting clinical information via phone at 775-982-3232 or 888-323-1461.

The following services require precertification for medical necessity review and approval. Failure to precertify will result in a reduction in benefits.

- All elective inpatient hospital admissions.
(Exception: a pregnant mother does not need to notify Hometown Health about the admission for delivery unless the stay will exceed 48 hours for a vaginal delivery and 92 hours for a C-Section)
- All admissions to a skilled nursing facility or sub-acute facility
- All organ/tissue pre-transplantation related expenses, including the admission for transplantation services
- Foot surgeries such as bunionectomy, correction of hammer toes, or corrective procedures on metatarsals, phalanges (toes) metatarsophalangeal joint, and interphalangeal joint.
- Carpal tunnel surgery
- Allergy Testing
- Durable Medical Equipment over \$ 1,000
- Genetic testing and/or counseling for services such as:
Amniocentesis
Chorionic Villus Sampling (CVS)
Alphafetoprotein (AFP)
Apo E
- Weight loss surgery
- All spinal surgeries, inpatient or outpatient, to include but not limited to:
Laminectomy
Discectomy
Stereotaxis
Neurostimulators
- Dialysis
- Cardiac pacemakers
- Illnesses requiring chemotherapy
- Any procedure that might be deemed to be experimental and/or investigational

Hometown Health will provide large case management services for participants requiring assistance with complex, costly and/or high technology medical services such as organ and tissue transplants, cancer treatments, and head injuries. Referral requests for case management may be called into 775-982-3232 or 888-323-1461.

If you have any questions or concerns, please contact Hometown Health at 775-982-3232/888-323-1461 or HealthSCOPE Benefits at 888-763-8232. Hometown Health looks forward to assisting you in serving PEBP members.